



COMMUNITY RESOURCE NETWORK

powered by Quality Health Network

Connecting People
Changing Lives



Patent Pending



Community Resource Network (CRN) bridges the gaps people face when trying to access help across a range of services like housing, food, and medical care.

CRN is an award winning, person-centric Community Information Exchange that is **integrated with Quality Health Network's (QHN) secure Health Information Exchange** infrastructure. It enables Colorado's medical, social service, and behavioral health providers an enriched and shareable data set focused on the whole-person view to better communicate, prioritize actions, collaborate, and improve client outcomes.



Connects the teams



Creates a whole-person picture



Expedites help



Optimizes well-being



Powered by Quality Health Network

Overall health is multi-faceted.

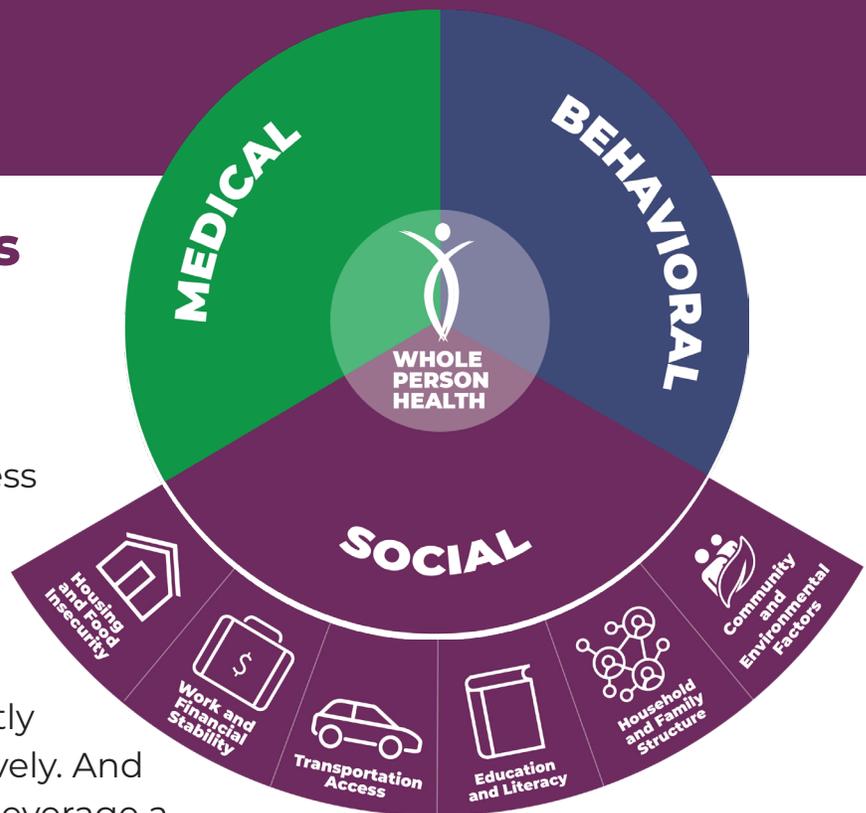
It does not neatly reside within just one of the three silos of care—medical, behavioral, or social. And around 70% of health outcomes are driven by factors beyond the medical sphere.



Studies show that how and where we live, work, and learn contributes as much to our well-being as physical health. Yet it's still difficult for service providers in various care systems to connect and work together.

CRN bridges gaps across care.

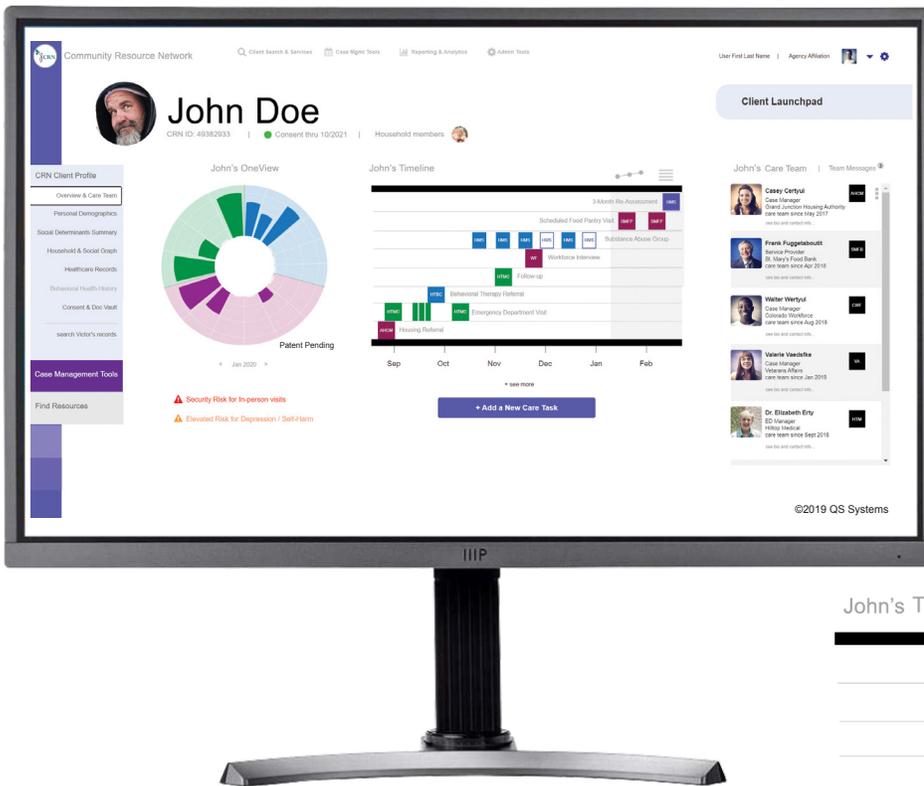
We've taken a whole-person approach to help struggling individuals and families access the full range of services and support they need. Our team-based case tools connect service providers so they can work more efficiently and coordinate more effectively. And our powerful analytics tools leverage a wide range of data to produce community-level insights.



1

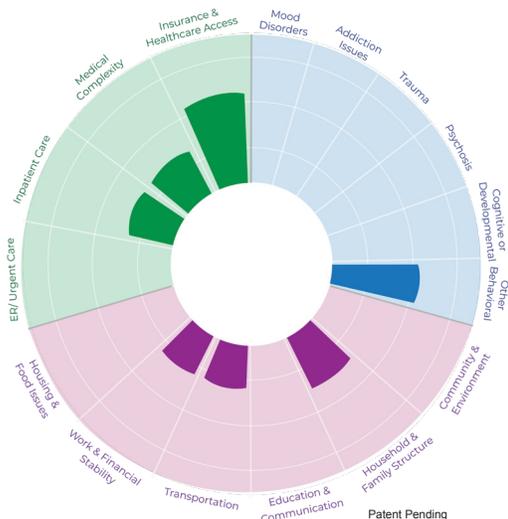
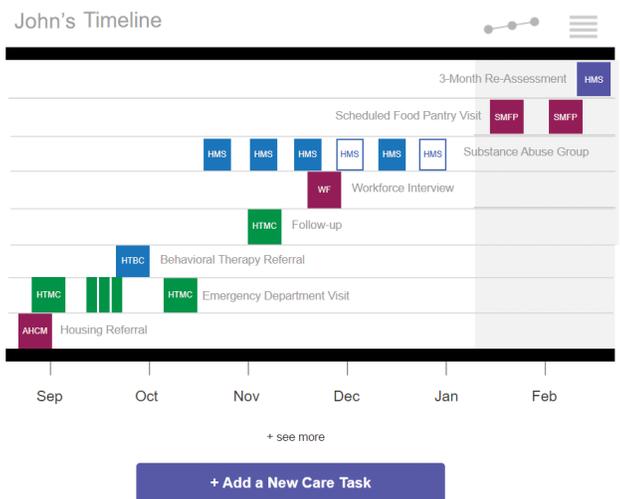
Care Coordination & Resource Referrals

Social determinants of health-focused, shared client profile



Client Timeline

- Aggregates major events and care coordination tasks
- Shows a longitudinal history of where a client has been
- Populated via data feeds like ADT alerts (hospital alerts) or entries from the CRN platform
- Encourages a long-term view of the client's journey



OneView

- Creates a whole-person view of health
- Shows the scope of a client's needs
- Identifies risk before expensive interventions are required
- Is color-coded by domain using quantitative and qualitative inputs

1

Care Coordination & Resource Referrals Cont.



Household & Social Graph

- Visualizes complex household relationships including peers and friends as part of the potential support network
- Activates and engages people already around the client

Care Team & Messaging

- Encourages provider communication and collaboration
- Shows who is on the team
- Makes it easy to communicate with the team

Resource Directory & Closed Loop Referrals

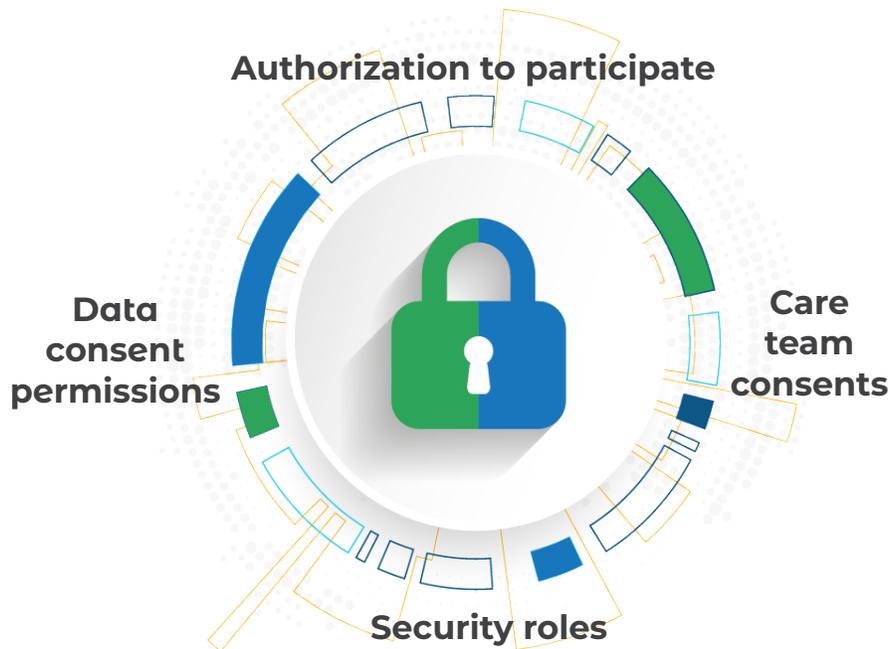
The integrated closed-loop resource and referral tool facilitates finding the right services and ending digital hand-offs with just a few clicks. Alerts and messaging keep the team in constant contact and up to speed on the person's progress. It also eliminates the need for the client to retell information multiple times and keeps the message consistent across the care team.

2

Data Access Controls (consent)

We take sensitive data seriously

Care platforms are often difficult to navigate due to the sensitivity of the data. CRN takes privacy and security very seriously. Our platform has robust data access controls, which include client consent, roles and permissions, and data compliance standards to make sure personal data is secure, **and seen only by those who have the proper security clearance to view it**. CRN also provides the individual with choices on how to share data with their team.



Client Profile >
John's Consent and Document Vault

Upload Consent Form Upload to Doc Vault

Consent

Consent Form

CRN Client Consent

Date Created: [date] Last Modified: [date] By: User, Agency

Consent Status: [Network-wide; Partial; No consent] Consent Method: [Printed/Text message/Email/Voice] Expiration date: [dd/mm/yyyy]

Document Vault

General Access

Specialized

Confidential

Network-wide Authorization

 **FULL CONSENT TO USE AND DISCLOSE INFORMATION**
COMMUNITY RESOURCE NETWORK (CRN)

Background: Community Resource Network ("CRN") is an electronic information sharing system used by medical providers, behavioral health providers and many types of social service providers who are "CRN Participants." CRN Participants communicate with each other to help understand your needs and get you services quicker. This consent gives us your permission to share information.



3

Reporting and Analytics

Powerful, risk-based analytics tools and custom reporting

The CRN team’s extensive experience in healthcare and interoperability is key to being able to securely aggregate multiple data sources, and find patterns that lead to shared, actionable knowledge.

Our risk-based analytics tools empower users to investigate issues affecting their own communities.

What’s the relationship between unemployment and depression?

Where are the food deserts in our community?

CRN NETWORK KPI'S		Change from last period	Goal
28	# Agencies in Network	+27%  ▲	+25%
378	# Clients	+42%  ▲	+30%
139	# Users / Personnel	+17%  ▲	30%

see more....

CARE COORDINATION KPI'S		Change from last period	Goal
1248	# Resource Directory Searches	+25%  ▲	+25%
125	# Referrals Made	+3%  ➡	+30%
353	# Express Intakes Completed	+31%  ▲	+30%
84.3	% Full Consent	+30%  ▲	90%
2.4	Avg # Members per Care Team	-12%  ▼	4



Working Better *Together*

By bridging access, action, and knowledge, CRN helps your team spend less time on paperwork, and more time on client success.

We combine clinical, evidence-based precision with the human touch of community-based case work, so we can fulfill the social determinants of health promise: that a well-coordinated, whole-person approach improves overall health and equity across the entire community.

To learn more, contact us at 970-248-0033 or email support@qualityhealthnetwork.org.



Phone: 970-248-0033
744 Horizon Court, Suite 210
Grand Junction, CO 81506
www.communityresourcenet.org