



# COMMUNITY RESOURCE NETWORK

**Community Resource Network (CRN)** is an award winning, person- centric Community Information Exchange that is integrated with Quality Health Network's (QHN) secure Health Information Exchange infrastructure. It enables Colorado's medical, social service, and behavioral health providers an enriched and shareable data set focused on the 'whole person' view to better communicate, prioritize actions, collaborate, and improve client outcomes.

*Community Resource Network (CRN) bridges the gaps people face when trying to access help across a range of services like housing, food, and transportation.*

Overall health is multi-faceted. It does not neatly reside within just one of the three silos of care-- medical, behavioral, or social. And upwards of 70% of health outcomes are driven by factors beyond the medical sphere.

Studies show that how and where we live, work, and learn contributes as much to our well-being as physical health. Yet it's still difficult for service providers in various care systems to connect and work together.

## CRN Bridges gaps across care

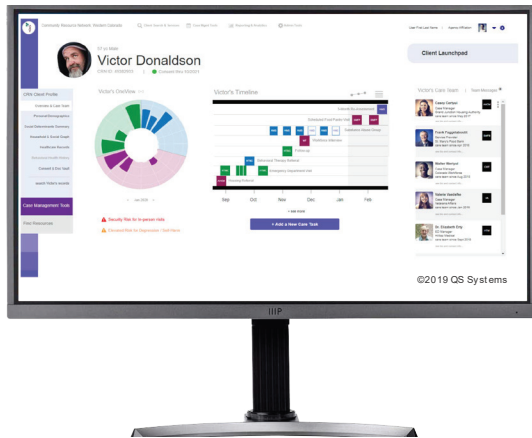
We've taken a whole-person approach to help struggling individuals and families access the full range of services and support they need. Our team-based case tools connect service providers so they can work more efficiently and coordinate more effectively. And our powerful analytics tool leverage a wide range of data to produce community-level insights .



# 1

## Care Coordination & Resource Referrals

### SDoH-focused, shared client profile



#### OneView

- Creates a whole-person view of health
- Shows the scope of a client's needs
- Identifies risk before expensive interventions are required
- Is color-coded by domain using quantitative and qualitative inputs

#### Client Timeline

- Aggregates major events and care coordination tasks
- Shows a longitudinal history of where a client has been
- Populated via data feeds like ADT alerts or the CRN system
- Encourages a long-term view of the client's journey

#### Household & Social Graph

- Visualizes complex household relationships including peers and friends as part of the potential support network
- Activates and engages people already around the client
- Can identify hubs in populations to better engage

#### Care Team & Messaging

- Encourages provider communication and collaboration
- Shows who is on the team
- Makes it easy to communicate with the team

### Resource Directory & Closed Loop Referrals

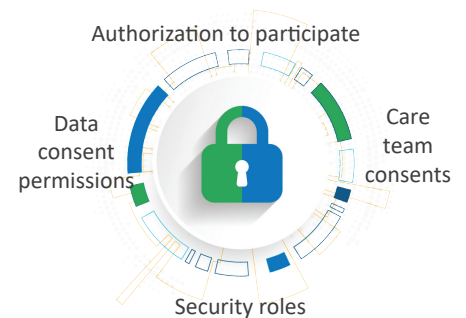
The integrated 'closed-loop' resource and referral tool facilitates finding the right services and ending digital hand-offs with just a few clicks. Alerts and Messaging keep the team in constant contact and up to speed on the person's progress.

# 2

## Data Access Controls (consent)

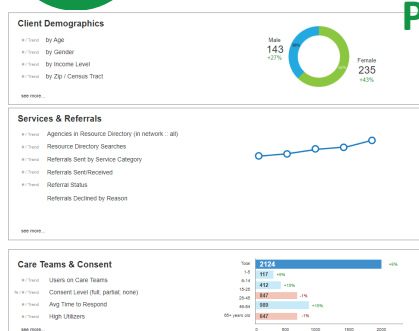
Care Systems are often difficult to navigate due to the sensitivity of the data. CRN takes privacy and security very seriously. Our platform has robust data access controls, which include Client Consent, Roles and Permissions, and Data Compliance Standards to make sure personal data is secure, and seen only by those who are supposed to see it.

**We take sensitive data seriously.**



# 3

## Reporting and Analytics



### Powerful, risk-based analytics tools and custom reporting

The CRN team's extensive experience in healthcare and interoperability is key to being able to securely aggregate these many data sources, and find patterns that lead to shared, actionable knowledge.

*Our risk-based analytics tools empower users to investigate issues affecting their own communities:*

What's the relationship between unemployment and depression?

Where are the food deserts in our community?