



Obtaining Consent

When a client already exists in CRN you may obtain consent at anytime by completing the following steps. If the client does not exist in CRN already, please see [“Searching for a Client”](#)

1. From the Client Summary page, click on Obtain Consent just to the right of the clients name

66 Years MALE DOB: (12/25/1954)
Blake Johnson
CRN ID: 46013580 | No Consent 02/24/2021 | **Obtain Consent** | Household Members JJ

Shared Client Profile | My Case Work Case Activity | Find Resources

2. From the Consent landing page you can select: Yes, I want to participate in the CRN Team-based Care.

Client Identifiers

Full Name	DOB	Gender
Ann qstest	06/19/1950	FEMALE
City	State	Zip Code
Fruita	CO	81521

CRN Participation & Terms

Yes, I want to participate in the CRN Team-based Care

In order to provide you with the best services in the quickest time, we'd like to get your Consent for our CRN Care Coordinators to access and share information amongst our service partners. Community Resource Network (CRN) is a secure and confidential system that allows the various people working with you to provide you with services more quickly and more efficiently. Sharing your information through CRN reduces the number of forms and paperwork you have to fill out and bring with you to the various service providers. There's 3 ways for you to work with the CRN Network of service providers

3. Discuss each option with the client:
 - a. Full CRN Network-wide Authorizations
 - b. Yes, Only with Team-Member Approval
 - c. Yes, Only with Client Approval

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Yes, with Full CRN Network-wide Authorizations

You allow Providers at CRN agencies to make referrals and contact other Providers on your behalf. Sharing your information will make receiving any other services much faster and easier, as well as keeping all Care Team up-to-date on relevant events, and get you all the support and benefits that are available across the entire community.

Yes, Only with Team-Member Approval

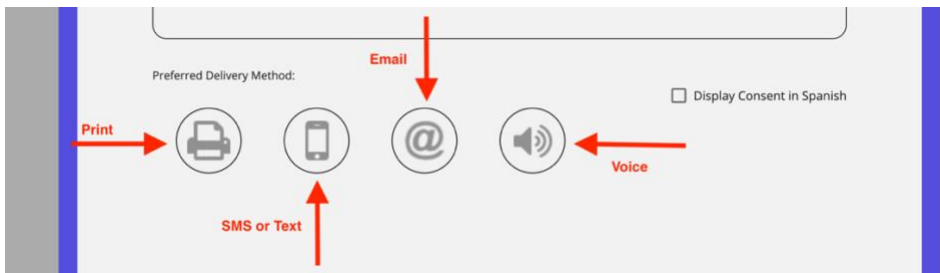
You allow your Care Team members to make referrals and contact other Providers on your behalf. Allowing your team of trusted Providers to help you navigate the process of obtaining these and other services go faster and easier.

Yes, Only with Client Approval

Agencies must be approved by you the Client before joining your Care Team.

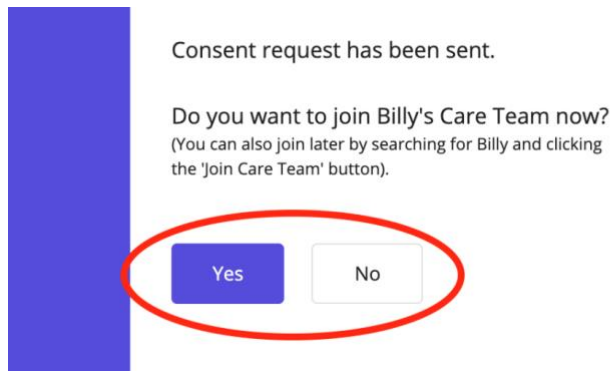


4. Choose the Preferred Delivery Method: This is how you are getting the form to the client
 - a. Print Consent – Use this option if pre-printed forms are being utilized
 - b. Text – Use this option if the client would like the consent sent via SMS message. They will be able to authorized directly from their phone
 - c. Email - Use this option if the client would like the consent sent via email. They will be able to authorized directly from their email
 - d. Voice Recording – You may record the consent on a device and upload to the system. Please note if this option is selected you must record the reading of the entire document and them stating they authorize.



5. After selecting and sending the consent for approval from the client, you have the option to join the care team.

*NOTE Access to the full client profile is not granted until your client returns an approved consent (for SMS, and Email Consent).



6. To upload the signed document go to the clients profile and click on Upload Consent



7. Browse to the location on your computer where the digital file is located and click on Save.