

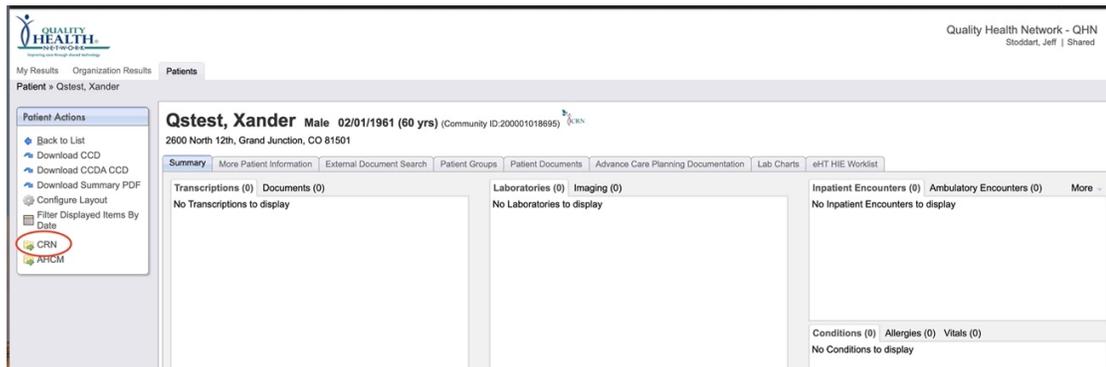


AHCM Screener

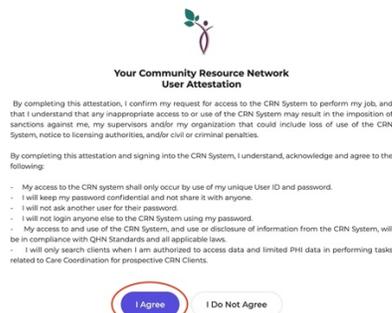
Accessing a Client Profile in CRN

Accessing from Single Sign On From QHN

1. From the patients profile in QHN, Click on the CRN button located in the left hand menu



2. You will then be taken to the CRN platform. You will need to agree to the user attestation. Click on **I Agree** to proceed.



3. If patient is already in CRN they will appear in the Potential Matches in CRN. Click on **Go To Case Record** to view the patients profile in CRN

Matching Results for: Home 01-01-1901 Search Again

Potential Matches in CRN

CRN ID	QHN HIE ID	FirstLast Name	Date of Birth	Zip Code	Phone Number	Email	Street Address	
07711871	00000899708	GOODTOBE HOME	01-01-1901	81506	970-777-8675		744 HORIZON COURT	Go To Case Record Find Services

Items per page: 20 1 - 1 of 1

Not above? [See More Matches](#)

4. If the patient is not in CRN already, you will receive a list of potential patients. If the patient you are searching for is listed, click on **Create CRN Case**. If the match is not the patient you are looking for click on **Create New Client** and follow the prompts.

Matching Results for: Home 01-01-1901 Search Again

Potential Matches in CRN

Additional Results

QHN HIE ID	FirstLast Name	Date of Birth	Zip Code	Phone Number	Street Address	
200000483812	Lumber Comp Home	01-01-1901	80302	*****0030	2600 PE*****	Create CRN Case
200000484329	Mastered Home	01-01-1901	81506	*****1500	744 HOR*****	Create CRN Case Find Services
200000993239	Masters Home	01-01-1901	81501	*****3370	1984 K R****	Create CRN Case Find Services
200000992245	test Home	01-01-1901	98121		3131 EL*****	Create CRN Case Find Services

Items per page: 20 1 - 4 of 4

If this is still not the client you're looking for:

[Create New Client](#) [Back](#)

Accessing Patient Profile from CRN.

1. Enter patient last name and date of birth in the Client Launchpad on the right-hand side and click Search

Client Launchpad

CRN Search Calls & Walk-ins My Resources

Smith

DOB (MM/DD/YYYY) *

02/28/1972

Phone/email

Yes, I am authorized to access data in performing tasks related to Care Coordination for prospective CRN Clients

Search Cancel

2. If patient is already in CRN they will appear in the Potential Matches in CRN. Click on **Go To Case Record** to view the patients profile in CRN

Matching Results for: Home 01-01-1901 Search:Asah

Potential Matches in CRN

CRN ID	QHN HIE ID	FirstLast Name	Date of Birth	Zip Code	Phone Number	Email	Street Address	
07711871	0000899708	GOODTOBE HOME	01-01-1901	81506	970-777-8675		744 HORIZON COURT	Go To Case Profile Find Services

Items per page: 20 1 - 1 of 1 < >

Not above? [See More Matches](#)

3. If no patient exists, or the matching patient is not the one you are looking for click on **See More Matches**, to search Quality Health Network to see if patient is in the Health Information Exchange database.

Matching Results for: Home 01-01-1901 Search:Asah

Potential Matches in CRN

CRN ID	QHN HIE ID	FirstLast Name	Date of Birth	Zip Code	Phone Number	Email	Street Address	
07711871	0000899708	GOODTOBE HOME	01-01-1901	81506	970-777-8675		744 HORIZON COURT	Go To Case Profile Find Services

Items per page: 20 1 - 1 of 1 < >

Not above? [See More Matches](#)

4. If no results are found in the HIE, You will receive a blank return. At this time double check the last name and date of birth. If everything looks correct you can select **Create New Client**.

Matching Results for: Home 01-01-1901 Search:Asah

Potential Matches in CRN

Additional Results

No record found

If this is still not the client you're looking for:

[Create New Client](#) [Back](#)

5. If potential matches are found in the HIE you can click on **Display Results**.

▼ Additional Results

Last name: Home DOB: 01/01/1901

4 Matching Records Found

There are multiple matches for this Last Name and DOB. To protect PHI, please select from the following fields to further identify this particular client:

Street Address	Contact Info
1984 K R***	*****1500
2600 PE*****	*****3370
3131 EL*****	*****0030
744 HOR*****	NONE

[Display Results](#) [Back](#)

6. You will receive a list of potential patients. If the patient you are searching for is listed, click on **Create CRN Case**. If the match is not the patient you are looking for click on **Create New Client** and follow the prompts.

Matching Results for: Home 01-01-1901 [Search Again](#)

Potential Matches in CRN

▼ Additional Results

QHN HIE ID	First,Last Name	Date of Birth	Zip Code	Phone Number	Street Address	
200000483812	Lumber Comp Home	01-01-1901	80302	*****0030	2600 PE*****	Create CRN Case
200000484329	Mastered Home	01-01-1901	81506	*****1500	744 HOR*****	Create CRN Case Find Services
200000993239	Masters Home	01-01-1901	81501	*****3370	1984 K R***	Create CRN Case Find Services
200000992245	test Home	01-01-1901	98121		3131 EL*****	Create CRN Case Find Services

Items per page: 20 1 - 4 of 4 |< < > >|

If this is still not the client you're looking for:

[Create New Client](#) [Back](#)