



AHCM Screener

Using a Tablet From CRN Application Patient Entry

There are currently 2 ways to access the tablet screener with in the CRN Application. You can **Access from the Patient Search** or **Access from the Patient Profile**

Note: To access CRN please visit the application website at: <https://crn.stella-apps.com/>

Access from the Patient Search

1. In the Client Launch Pad, on the right hand side of your landing page, enter the Patients Last Name and Date of Birth and click **Search**.

Client Launchpad

CRN Search Calls & Walk-ins My Resources

Qtest

DOB: 10/10/1984

Phone/email

Yes, I am authorized to access data in performing tasks related to Care Coordination for prospective CRN Clients

Search Cancel

2. From the match results, click on the **3 dot menu** to the right and select **AHCM Screener: Tablet**

Matching Results for: Home 01-01-1901 Search Again

Potential Matches in CRN

CRN ID	QHN HIE ID	First, Last Name	Date of Birth	Zip Code	Phone Number	Email	Street Address	
07711871	00000899708	GOODTOBE HOME	01-01-1901	81506	970-777-8675		744 HORIZON COURT	Go To Client Profile Find Services ⋮

Items per page: 20

Flag as Possible Duplicate

AHCM Screener: Tablet

AHCM Screener: In App

Not above? See More Matches

3. If no patient exists, or the matching patient is not the one you are looking for click on **See More Matches**, to search Quality Health Network to see if patient is in the Health Information Exchange database.

Matching Results for: Home 01-01-1901 Search Again

Potential Matches in CRN

CRN ID	QHN HIE ID	First, Last Name	Date of Birth	Zip Code	Phone Number	Email	Street Address	
07711871	00000899708	GOODTOBE HOME	01-01-1901	81506	970-777-8675		744 HORIZON COURT	Go To Client Profile Find Services ⋮

Items per page: 20 1-1 of 1

Not above? See More Matches

- If potential matches are found in the HIE , click on **Display Results**.

▼ **Additional Results**

Last name: Home DOB: 01/01/1901

4 Matching Records Found

There are multiple matches for this Last Name and DOB. To protect PHI, please select from the following fields to further identify this particular client:

Street Address	Contact Info
1984 K R***	*****1500
2600 PE*****	*****3370
3131 EL*****	*****0030
744 HOR*****	NONE

Display Results Back

- You will receive a list of potential patients. If the patient you are searching for is listed, click on the 3 dot menu on the right and select **AHCM Screener: Tablet**. If the match is not the patient you are looking for click on **Create New Client** and follow prompts to enter patient into CRN.

Matching Results for: Home 01-01-1901 Search Again

Potential Matches in CRN

▼ **Additional Results**

QHN HIE ID	First/Last Name	Date of Birth	Zip Code	Phone Number	Street Address	Actions
200000483812	Lumber Comp Home	01-01-1901	80302	*****0030	2600 PE*****	Create CRN Case Find Services ⋮
200000484329	Mastered Home	01-01-1901	81506	*****1500	744 HOR*****	Flag as Possible Duplicate
200000993239	Masters Home	01-01-1901	81501	*****3370	1984 K R***	AHCM Screener: Tablet
200000992245	test Home	01-01-1901	98121		3131 EL*****	AHCM Screener: In App

Items per page: 20 1 - 4 of 4

If this is still not the client you're looking for:

Create New Client Back

- The information to access the screener via a QR code will appear. You can print this out for later use, or scan the QR code with your tablet

NQ 36 Years FEMALE
Nancy Qstest
CRN ID: 6960479

Choose a Client Task

- Send a Message
- Schedule a Meeting
- Screensers & Assessments**
- Teleservice Appointments

Self-Assessment or Screener

AHCM (Self-Asses...)

In Person Email Invite SMS Invite

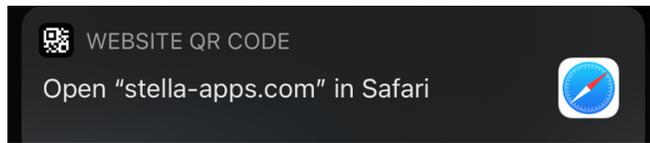
You can print the QR Code to scan later, or open the QR Reader on your tablet the Patient will be using and capture the QR Code below to perform now. The AHCM form will load into the tablet's browser, and the client can perform the self-assessment.



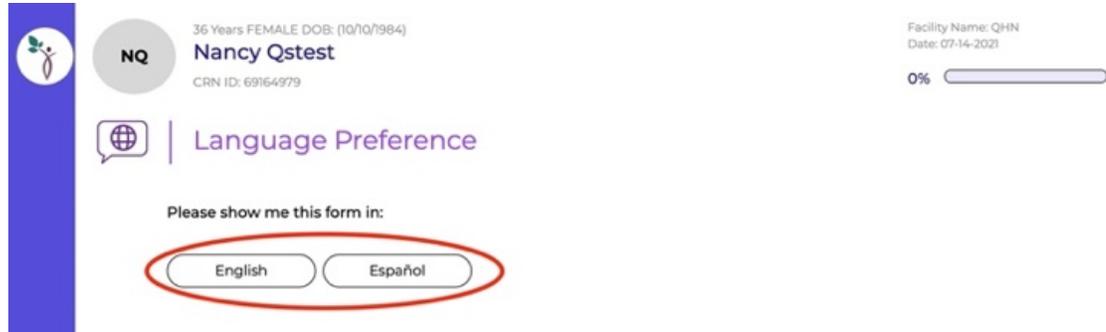
Print As Single Page Print as a Group (4 up) Close

- Open the camera on the tablet and scan the QR Code with the tablet. (**Note:** Older tablets will need to have a QR code reader installed. Most new tablets utilize the camera and nothing extra is needed.)

8. Depending on the tablet you are using (iPad/Android) you will receive a prompt to “Open in....”. Click on this prompt to open the screener in a browser.



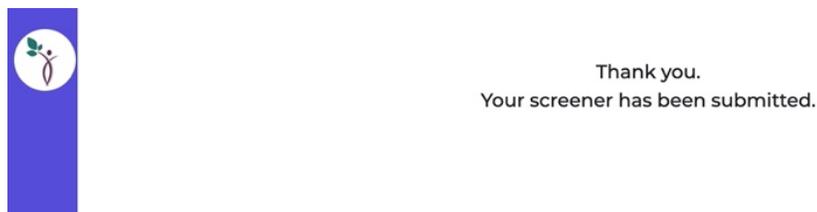
9. The tablet can now be given to the patient to complete the AHCM screener questionnaire. The Patient will need to select the language that they would like to take the screener in. (**Note:** If this is the first time a patient has taken the screener they will see the Patient Privacy Agreement)



10. The patient will be taken through a series of questions. Please note that all questions with a * will be required.



11. Once the patient has completed the screener, a thank you screen will appear. At this time they will need to return the tablet.



Access from the Patient Profile

1. In the Client Launch Pad, on the right hand side of your landing page, enter the Patients Last Name and Date of Birth and click **Search**
2. From the Search Results, Select **Go To Case Record**

Client Launchpad

CRN Search Calls & Walk-ins My Resources

Qtest

DOB (MM/DD/YYYY) 10/10/1984

Phone/Email

Yes, I am authorized to access data in performing tasks related to Care Coordination for prospective CRN Clients

Search Cancel

Matching Results for: Qtest 10-10-1984 Search Again

▼ Potential Matches in CRN

6964979	20000006144	Nancy qtest	10-10-1984	g****	****y.com	Go To Case Record	Find Services
21622376	20000006145	Martin qtest	10-10-1984	g****	****y.com	Go To Case Record	Find Services

Items per page: 20 1-2 of 2 < >

Not above? **See More Matches**

3. If no patient exists, or the matching patient is not the one you are looking for click on **See More Matches**, to search Quality Health Network to see if patient is in the Health Information Exchange database.

Matching Results for: Home 01-01-1901 Search Again

▼ Potential Matches in CRN

CRN ID	QHN HIE ID	First,Last Name	Date of Birth	Zip Code	Phone Number	Email	Street Address
07711871	000008999708	GOODTOBE HOME	01-01-1901	81506	970-777-8675		744 HORIZON COURT

Items per page: 20 1-1 of 1 < >

Not above? **See More Matches**

4. If potential matches are found in the HIE , click on **Display Results**.

▼ Additional Results

Last name	DOB
Home	01/01/1901

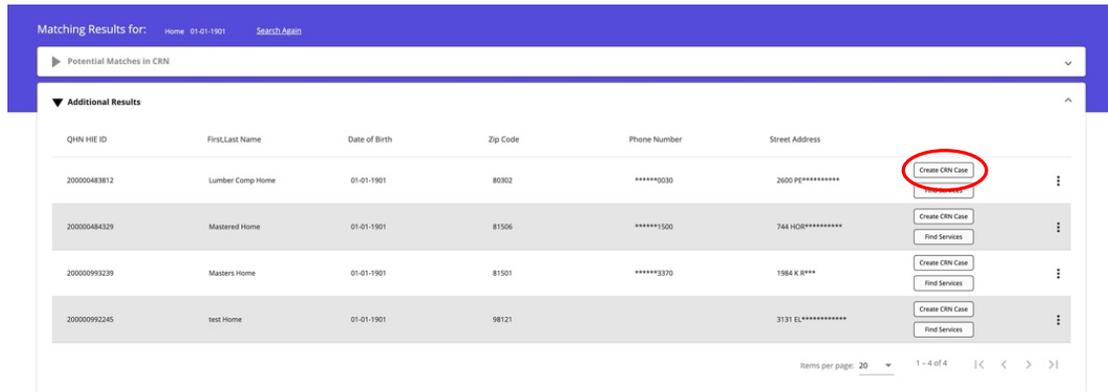
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Street Address	Contact info
1984 K R****	*****1500
2600 PE*****	*****3370
3131 EL*****	*****0030
744 HOR*****	NONE

Display Results Back

- You will receive a list of potential patients. If the patient you are searching for is listed, click on **Create CRN Case**. If the match is not the patient you are looking for, click on **Create New Client** and follow the prompts.

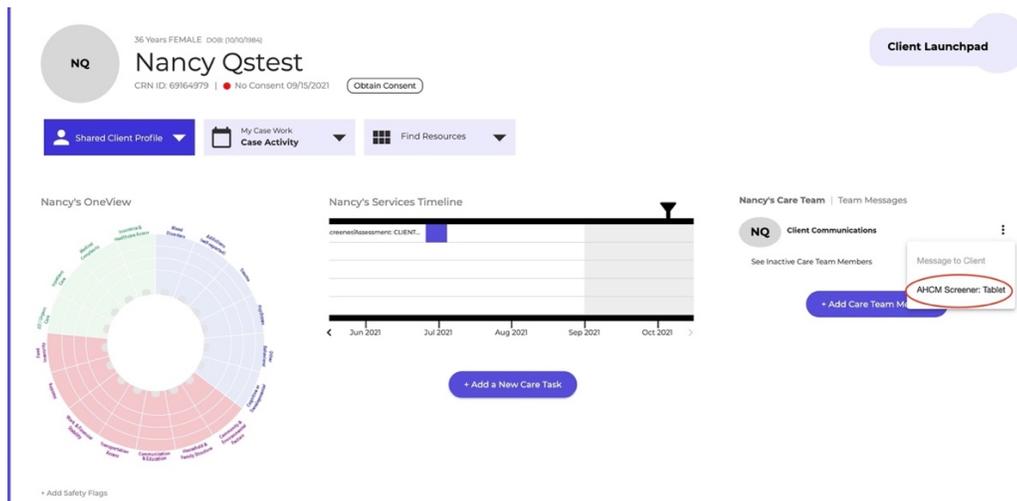


If this is still not the client you're looking for:

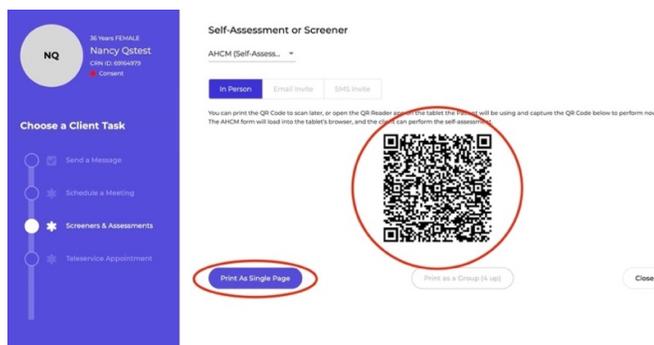


- Once you click **Create CRN Case** or have completed the process to **Create new Client**, you will be taken to the patient's profile page.

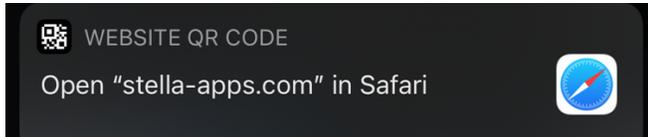
- On the Patient Profile page, click on the **3 dot menu** next to **Client Communications** (Right hand side under "Patients Care Team") and select **AHCM Screener: Tablet**



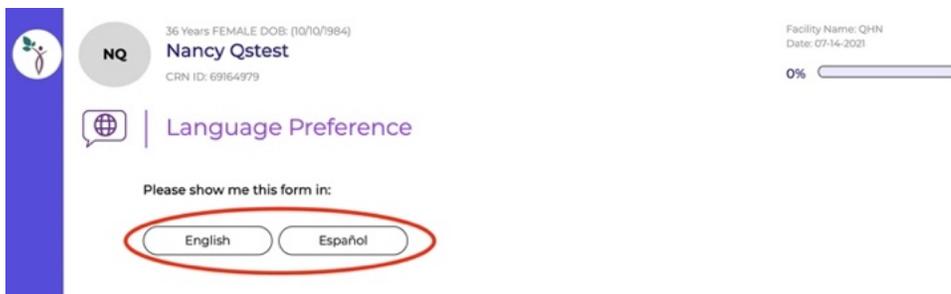
- The information to access the screener via a QR code will appear. You can print this out for later use, or scan the QR code with your tablet



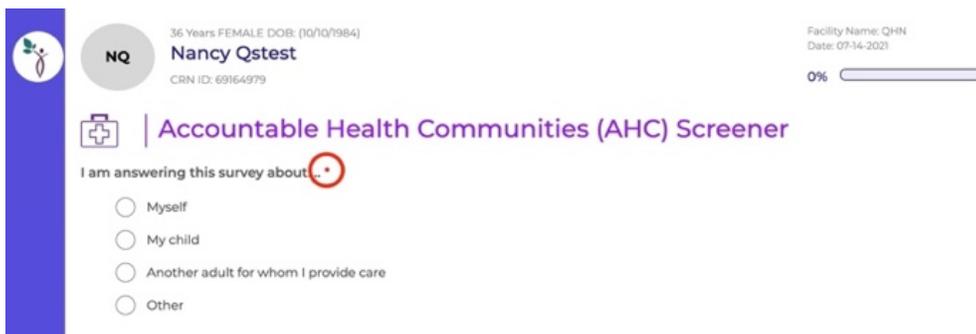
- Scan the QR Code with the tablet. (**Note:** For older tablets you may need to download a QR code reader. Most newer Tablets will have this built in to the camera)
- Depending on the tablet you are using (iPad/Android) you will receive a prompt to “Open in...”. Click on this prompt to open the screener in a browser.



- The tablet can now be given to the patient to complete the AHCM screener questionnaire. The Patient will need to select the language that they would like to take the screener in. (**Note:** If this is the first time a patient has taken the screener they will see the Patient Privacy Agreement)



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