COMMUNITY RESOURCE NETWORK

powered by Quality Health Network

Connecting People
Changing Lives

Patent Pending

Community Resource Network (CRN) is an award-winning, team-based service coordination platform that integrates with our local health information exchange (hie), Quality Health Network (QHN) to boost community-wide health. CRN makes integration of social determinants of health data not only possible, but simple, visual, and powerful.
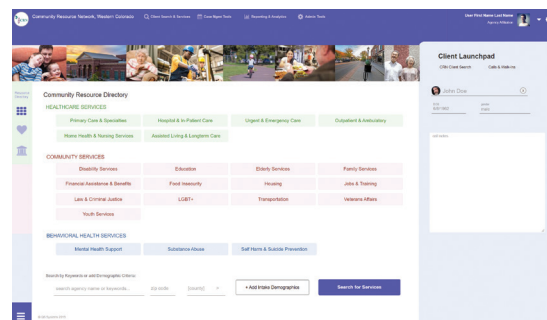
We were tasked by the western Colorado community to create an information exchange platform that could provide multiple tools and solutions. We delivered on all of them and more!

CRN Tools

Comprehensive Resource Directory

CRN's comprehensive resource directory is populated from Western Colorado 2-1-1, making it the most up-to-date and complete resource directory in the area.

This closed-loop resource and referral tool helps care coordinators find the right services and end digital hand-offs with just a few clicks. Alerts and messaging keep the team in constant contact and up to speed on the client's progress. This feature eliminates the need for the client to retell information multiple times and keeps the message consistent across the care team.
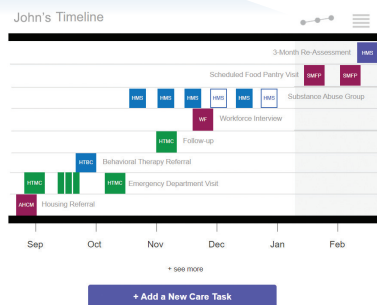
OneView

CRN's patent pending OneView is like no other tool on the market. It creates a whole-person view of health, showing the scope of a client's needs, while identifying risk before expensive interventions are required. We believe that meeting a client's needs before they are in trouble not only keeps our communities healthier overall, it has the potential to save exponential amounts of money in avoided health care costs.

Timeline

The timeline tells us what is already being done for the client in the community. It's a longitudinal view of other care tasks that have been done, major events, referrals, reminders, and more.
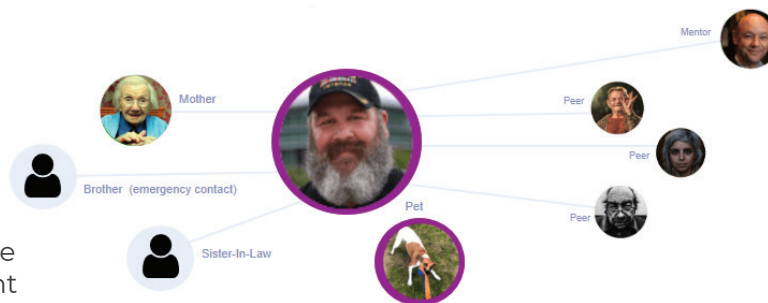
**Loren Couch,
Homeward Bound**

"CRN's simple electronic referral system not only saves our case managers time and effort but also helped a family in our community—where affordable housing is rare—step out of a shelter and into a home in record time. CRN puts our clients at the front of the line in one-third the time!"

CRN Tools

Household and Social Graph

The household and social graph is a unique feature to CRN. Individuals who are important to the client and who they request are involved in their care are displayed on the screen. It helps identify household relationships including peers and friends as part of the potential support network, and it helps activate and engage these people to the benefit of the client's well-being.

Care Team & Messaging

Get the client's care team right at your fingertips! The care team and messaging tool displays the client's care team, including their name, title and the organization they represent. Making it easy for care coordinators to communicate with the team if questions arise or if there's additional information the team needs to be made aware of.

Unique Consent Model

CRN has a unique consent model that puts the client in charge of who sees their information and when. When dealing with consent, we knew the one-size-fits all approach used in other care coordination tools, would not work for our community. We created options including network-wide consent, team-based consent, and client-based consent, putting the client in control of who sees their information—no exceptions.

Form Builder

CRN's form builder gives each partner the ability to customize their client intake forms, incoming referral forms, assessments and screeners. Your custom forms are accessible for seamless integration and can be fully reported on.

Business Intelligence

CRN comes with a set of 'out-of-the-box' reports and dashboards to track key operational indicators like client demographics, referrals, consent, and care team distribution. The tool allows each partner to customize their dashboards and create reports with data points that matter to them. The customized dashboard will automatically be shared with each CRN user in your organization.

Working Better *Together*

CRN is a community-driven solution, not just a piece of technology. It was built by our community, for our community, to solve the unique problems we face in western Colorado. The network is constantly evolving to meet each area's specific needs.

In 2019 we were honored to be recognized nationally for our innovative, community-based approach by the Robert Woods Johnson Foundation.

With your help we can fulfill the social determinants of health promise: a well coordinated, whole-person approach improves overall health and equity across the entire community!

To learn more or to become a CRN partner, please contact us at 970-248-0033 or email support@qualityhealthnetwork.org.

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